

ORGANISED BY
JOINT MEDIATION HELPLINE OFFICE



NINA HARDING'S MASTER CLASS

- *ADVANCED MEDIATION SKILLS* -

On 25 March 2019 (Full-day)

After being well received in previous years, Ms. Nina Harding is coming back in Hong Kong this year to lead a mediation master class.

In the class, participants will learn advanced mediation skills from Nina, such as **Deep Listening** and **Storytelling**. Nina will share her knowledge on **Decision Making**, **Collaboration** and **Cooperation**. Skills in **Questioning** and the **Power of Apology** will be taught to move mediations forward and improve understanding. The neural basis of **Conflict** and **Communication** will also be illustrated. Last but not least, Nina will share her views on the **Value of Trust** and the **Cost of Conflict** in a world of fake news.

There will be games and videos. Nina's master class, being a very advanced one of its kind, is a not-to-be-missed event for mediation professionals.



**Early Bird Discount on or
before 4 March 2019**

Nina Harding:

Ms. Nina Harding has over 25 years of mediation experience. She has mediated over 2,000 business disputes and is the Australian Film Code Conciliator. She worked for The Accord Group from 1992 - 2002. Nina has been teaching mediation training workshops for over 20 years. She has taught judges, barristers, counselors, teachers, business people, university students, government officials and many others how to resolve disputes. She is also a popular key note speaker and has lectured at numerous universities including Hong Kong, Sydney and La Trobe. Her workshops are fun, interactive and educational.

Date	:	25 March 2019 (Monday)
Time	:	9:30 am - 5:30 pm
Venue	:	14/F, Fairmont House, 8 Cotton Tree Drive, Central, HK
Language	:	English
Registration Fee	:	Early Bird on or before 4 March 2019 (Monday) - HK\$ 2,200 Original - HK\$ 2,500
CPD*	:	HKMAAL (Pending*) HKIAC (Pending*) The Law Society of Hong Kong (Pending*) Hong Kong Mediation Centre (Pending*) FDRC (7 points)
Registration	:	Online Registration (Click Here)
Deadline	:	15 March 2019 (Friday)
Payment Method	:	1. By Cheque: Please make a crossed cheque payable to "Joint Mediation Helpline Office" and send to JMHO, West Kowloon Mediation Centre, 2 Ying Wa Street, Sham Shui Po, Kowloon. Please write your name and contact number on the back of the cheque 2. By Bank Transfer: Please transfer the amount to JMHO's bank account (HSBC: 808-782569-001) and send the copy of the bank-in slip to JMHO by email (seminar@jointmediationhelpline.org.hk) or fax ((852) 2899 2984)

(*Pending CPD registration approval from the organisations)

*For enquiry: 2530 5997;
seminar@jointmediationhelpline.org.hk*

Terms and conditions:

1. All registrants should complete the online registration form.
2. Seats will be allocated on a first-come-first-served basis.
3. Registration will be confirmed upon receipt of payment. Confirmation will be issued by email. No refund will be made after confirmation.
4. JMHO reserves the right to accept or reject any registration. Notification and refund will be made in case of rejection.
5. JMHO reserves the right to modify, postpone or cancel the class.